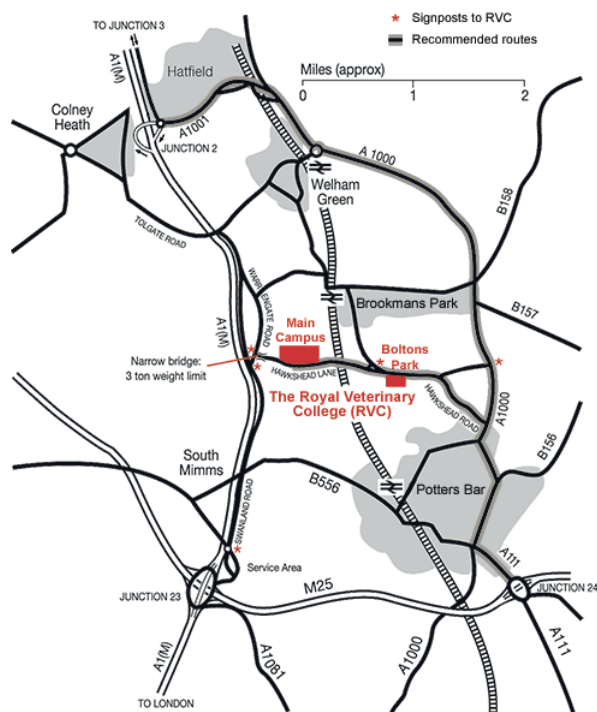


How to reach us by car:



Clients arriving by road are encouraged to approach the Main Campus along Hawkshead Lane from the A1000.

From the M25 leave at Junction 24 and take the A111 (Southgate Road) to Potters Bar. At the first main junction and traffic lights, turn right onto the A1000 towards Hatfield. Follow the A1000 through Potters Bar, past the bus garage and, after two sets of traffic lights, turn left onto Hawkshead Road and then fork left onto Hawkshead Lane. The RVC is on your right-hand side after the railway bridge.

From the A1(M) leave at Junction 3 (southbound) or Junction 2 (northbound) and take the A1001 towards Welham Green. At the Travellers Lane roundabout take the A1001 (A1000) towards Potters Bar. After passing through Bell Bar and Brookman's Park, either follow the signs to the Vet College (a right turn into Swanley Bar Lane followed by a right into Hawkshead Road and then fork left into Hawkshead Lane) or, if you would rather avoid Swanley Bar Lane, which can be narrow due to parked cars, continue down the A1000 to the next right-turn (Hawkshead Road) and follow it as above.

RVC Royal
Veterinary
College
University of London



**Emergency
out-of-hours service**

What to do if your pet needs
emergency care

Emergency care at the Queen Mother Hospital for Animals

The Queen Mother Hospital for Animals (QMHA) is the largest and most up-to-date veterinary teaching hospital in the UK and is part of the world-renowned Royal Veterinary College.

Emergencies can happen

Your pet may need emergency care because of illness or accident at any time. This might be during your vet's working hours, or it might be "out of hours" – at night, weekends or on a bank holiday. During normal working hours, contact your veterinary practice in the usual way.

Out of hours

Out of hours, when your own practice is closed, emergency care for your pet is provided by the Royal Veterinary College's Queen Mother Hospital for Animals. The Hospital is open 24 hours a day, 365 days a year, providing dedicated vets and nursing teams who are specially trained to work with emergency and critical care cases, making sure that your pet gets the best care.

Contacting the QMHA in an emergency

Call our out of hours emergency care team on **01707 666399**. A member of the RVC team will take details and advise you what to do next. They will also give you an indication of the relevant consultation fees should you need to bring your pet to the Hospital.

On arrival

Please report to the QMHA reception upon arrival. Your pet will be promptly assessed and you will be advised on what will happen next.

Consultation and treatment

Your consultation with one of our emergency veterinary team will ensure that your pet receives the very best treatment and care. They will also discuss a treatment plan with you and any further associated costs for treatment will be discussed.

What to expect

We deal with emergencies as quickly and efficiently as possible, prioritising the most urgent cases. Please be aware that if a more severe case comes in, they may need to be seen first. You can be assured that your pet will be dealt with in a timely manner. The hospital team understands that an emergency can be stressful and aim to treat you in a calm and professional manner.

Please add the QMHA Out of hours number to your mobile: **01707 666399**



<http://www.rvc.ac.uk/small-animal-referrals/>

Queen Mother Hospital for Animals
Royal Veterinary College
Hawkshead Lane, North Mymms
Hatfield, Herts AL9 7TA

